

CLIENT OVERVIEW:

Our client is a leading manufacturer of men's and women's casual wear. With strong manufacturing capabilities, they produce a wide range of apparel including t-shirts, jeans, chinos, hoodies, and trousers. While their offline presence and manufacturing strength were well established, their newly launched eCommerce website struggled to generate online sales at a profitable scale.

PROBLEM STATEMENT:

Despite significant investments in Meta (Facebook & Instagram) and Google Ads, the brand faced major challenges:

- Their Customer Acquisition Cost (CAC) was higher than the product price, making every sale unprofitable.
- Return on Ad Spend (ROAS) was consistently negative across all paid platforms.
- Campaigns lacked a clear audience structure and funnel-based strategy, leading to wasted ad spend.
- Creative assets were not aligned with audience preferences, reducing engagement and conversions.



SOLUTION:

We partnered with the brand to revamp their digital marketing strategy with a structured, performance-driven approach:

1: Audience Restructuring

- Segmented audiences into prospecting, retargeting, and loyalty pools.
- Tested multiple audience groups, including lookalikes, interests, and intent-based search audiences.

2: Full-Funnel Ads Strategy

- Built campaigns across awareness, consideration, and conversion stages.
- Created dynamic product ads to personalize retargeting.

3: Creative Strategy

- Developed high-performing creatives (product-focused, lifestyle, and UGC-inspired ads).
- Implemented A/B testing on ad copies, visuals, and formats to identify top performers.

4: Optimization & Scaling

- Continuously optimized campaigns by cutting underperforming segments and scaling profitable ones.
- Shifted budget allocation to channels and campaigns driving the highest ROAS.

Results:

Within a short period, our strategy delivered measurable success:

- ROAS improved to 4x (from negative returns previously).
- Customer Acquisition Cost dropped significantly, making sales profitable.
- The brand achieved sustainable online revenue growth with an efficient media budget.
- Meta and Google Ads became profitable revenue channels, instead of cost centers.

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